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2012-2013 ΔΥΚΙΙΚΙΚΑ ΝΟΙ ΙΑΝΟΙΙΑΙ ΑΝΝΙΙΑΙ REPORT RAPPORT ANNUEL

Letter of Transmittal

May 8th, 2013

The Honourable Daniel Shewchuk Minister of Justice Legislative Assembly PO Box 1200 Iqaluit, NU X0C 0C0

Sir

It is with great pleasure that I present you, the Minister responsible for the Administration of the *Nunavut Human Rights Act*, the sixth annual report of the Nunavut Human Rights Tribunal for the fiscal year ending March 31st, 2013.

Respectfully submitted by

Donnie almon

Bonnie Almon

Chair

December 2012 Face to Face meeting. Open house to the public to answer questions and comments about Human Rights.



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Message from the Chair

The *Nunavut Human Rights Act* came into force on November 4th, 2004. The *Act* established the Tribunal as a direct access human rights model. What follows is our sixth report for the period commencing April 1st, 2012 and concluding on March 31st, 2013.

During this reporting period, three new members were appointed to the Tribunal to retain full membership. Mr. Simon Okpatauyak will be representing the Kivalliq region, Ms. Ookalik Curley representing Baffin Region and Ms. Jessica Lott-Thompson who will be a member at large.

We thank our retiring member Louise Haulli for her commitment and dedication for the past nine years. Ms. Haulli has been a member since the inception of the Tribunal in 2004. We wish her the best in all her future endeavors.

We held our annual meeting in Iqaluit in December, 2012. An open house was held for the general public to attend and meet the members of the Tribunal and have any inquiries responded to.

During the reporting period the Tribunal has continued to raise public awareness and education. This has been achieved through advertisements in northern newspapers and local cable channels throughout the territory in all four official languages. We will be exploring other methods such as community visits and advertisements on local radio stations to promote the significance of human rights within Nunavut.

With the main office being located in Coral Harbour, decentralization does not appear to have had a negative effect on our inquiries and Notifications.

In closing I would like to commend our staff, legal counsel and members for their dedication and commitment to the preservation of human rights within Nunavut.

Bonnie Almon Chair

For the past 10 years Bonnie Almon has lived and worked in Nunavut. She has been a Justice of the Peace and Coroner for the territory since 2010. She has served on several boards and committees throughout the territory taking a special interest in the area of human rights. Bonnie has a Bachelor's Degree in Social Work and is now a Regional Director of Addiction Services.





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nhrt.ca

WHAT IS THE NUNAVUT HUMAN RIGHTS ACT?

The *Nunavut Human Rights Act* is an *Act* that was passed into law by the Legislative Assembly to provide all people of Nunavut with the guarantee that they shall have an equal opportunity to enjoy a full and productive life. It places responsibility on Government, all public agencies, boards and commissions and persons in Nunavut to fulfill this guarantee by not engaging in discrimination and harrassment. Failure to treat equally opportunity subject to the provisions set forth in the *Act*.

Application of the Act is to be done within the IQ framework. The Act does not add or take away protections provided for in the Nunavut Land Claims Agreement.

The Act makes it against the law for any person(s), agency, business or government to unlawfully discriminate against any person in Nunavut.

WHAT DOES IT MEAN TO DISCRIMINATE?

To unlawfully discriminate is to deny benefits or impose burdens, obligations or disadvantages on persons or groups of people who have any one of the characteristics mentioned in s. 7(1) of the *Act*. The *Act* does not allow discrimination in the provision of services, goods or facilities or in the hiring of people or in the employment.

Here are two examples:

- A young woman is not hired for the job because she is pregnant (discrimination on the basis of sex and gender)
- A hotel refuses to provide a room to a single mother with two children. (discrimination on the basis of family status)

The *Act* does not allow discrimination in certain areas such as:

- While people are looking for work or at work;
- Obtaining or maintaining a membership in an employee's organization;
- Accessing goods, services, facilities or contracts that are available to the general public;
- Renting or attempting to rent any residential or commercial building; and
- Lastly, publishing or displaying information or written material.

The *Act* protects people from unequal treatment based on grounds or personal characteristics that are listed in the *Act*. The seventeen grounds are grouped as follows:

- Race, colour, ancestry, ethnic origin, citizenship and place of origin are five grounds closely related to the person's cultural identity.
- · Religion and creed
- Age
- Disability
- Sex, and Sexual orientation
- Marital and family status
- Pregnancy (includes adoption of a child by a man or woman)
- Lawful source of income; and
- A conviction for which a pardon has been granted.

It is unlawful to harass anyone based on any one of the prohibited grounds. Harassment is "unwelcome" comments or conduct. The *Act* established a Tribunal to administer and make decisions under The *Act*. The Tribunal is made up of five individuals (or members) who are each appointed for a four year term. As of March 31st, 2013, the Tribunal consisted of members Bonnie Almon (Chair) Alan Weeks (Vice-Chair) Jessica Lott Thompson, Ookalik Curley and Simon Okpatauyak.

WHAT IS A TRIBUNAL?

The word "*Tribunal*" is borrowed from a Latin word, *tribunus*, meaning "magistrate" or "head of a tribe." Tribunals in Canada are *persons or groups of persons* created by legislation to administer laws that are within the authority of the legislative body of a "Government."

A Tribunal is established according to the legislation and gets its authority and "power to act" from that legislation. The Nunavut Human Rights Tribunal's authority and power to act is set forth in the *Nunavut Human Rights Act*.

Tribunals are different from "Boards" and "Agencies" established by legislation because of their "adjudicative" role. To adjudicate is to "judge" or "decide." Having an adjudicative role also means that decisions must be made in a certain way, i.e. by following certain legal rules and principles including the Principles of Fundamental Justice.

Because human rights are part of the "supreme law of Canada," legislation that protects and enforces human rights in provinces and territories is referred to as "quasi-constitutional" law. "Quasi" simply means "as if it were" constitutional law.

The effect of human rights law being "quasi-constitutional" is that it is treated as extremely important law, law that is remedial in nature (law that is intended to correct wrongs rather than punish) and law that will be interpreted liberally so as to achieve its purposes, e.g. the purpose(s) set out in the Preamble to the the *Human Rights Act*. It also means that in most situations, the *Act* will take precedence over other territorial laws.

The Nunavut Human Rights Tribunal is a direct access model unlike its counterparts in other territories and provinces which have commissions. The only other direct access Tribunals are in British Columbia and Ontario. The direct access model means that the Tribunal makes all the decisions on matters before it. Staff are to provide information to the public on procedures and assist Applicants in completing Notifications. "Notifications" are documents completed by Applicants which start legal proceedings before the Tribunal.

The Tribunal is the decision maker at all stages of proceedings defined under the *Act*. Tribunal members are to be independent of their appointers (the Government of Nunavut) and impartial (without favor to anyone) in all proceedings before the Tribunal.

WHAT DO I DO IF I THINK MY HUMAN RIGHTS HAVE BEEN VIOLATED?

An individual should contact the Nunavut Human Rights Tribunal Office, located in Coral Harbour to request information and a form to complete.

If you can answer **YES** to all of the following questions, you should consider filing a Notification:

- Did the events occur within the last 2 years? (exceptions can be made)
- Did they occur within Nunavut?
- Did they occur while seeking a service other than from a bank, airline, RCMP, a Federal government department such as Human Resources Canada, Aboriginal Affairs and Northern Development Canada?
- Was the denial of a benefit or creation of a burden, obligation or disadvantage related to one or more than one of the 17 grounds listed above?

An individual should consider getting legal advice and representation from a lawyer or the Nunavut Legal Services Board.

HOW DO I FILE AN ALLEGED ACT OF DISCRIMINATION?

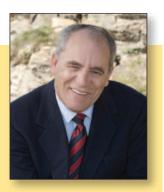
A Notification form will need to be completed. Forms are available upon request from the Tribunal Office. A Notification is a form or application that must be completed by the person who says he or she has been discriminated against. This person is called the Applicant. The form can be completed orally or in writing. It can be mailed, faxed, or emailed to the office in any of the 4 official languages to the attention of the Tribunal Executive Director. Some questions found in a Notification are:

- Who did it?
- What happened?
- Is it still occurring?
- Who else knows about it or saw it?
- How were you affected?
- What would make it right?

The Notification can also be filed orally. In addition the Notification can be filed on behalf of an Applicant with her or his informed consent. Any documentation that will support the application may be attached to the Notification. Again: whenever possible, we suggest that you seek the services of a lawyer. You may also have other persons in your family or community to assist you in communicating with our office.

The individual(s) or organization(s) named in the Notification as allegedly committing the act of discrimination is known as the **Respondent**. All people and/or organizations listed in both the Notification and Reply are known as the **Parties**.

Alan Weeks was born, raised and educated in Nova Scotia. He graduated from NSCC with a Diploma in Social Work. In Nova Scotia, he was a Justice of the Peace for eleven (11) years, a Probation Officer, Child Protection Caseworker and adjudicator for Workers' Compensation Board. Alan has been living in the North now for three years and is involved with the community. He is the Vice-Chair of the Iqaluit District Education Authority.



WHAT IS A "HUMAN RIGHTS OFFICER"?

The first person that you speak to in the Nunavut Human Rights Tribunal Office is likely to be a Human Rights Officer. Human Rights Officers help you understand the practices and procedures set out in the *Act*, how to file Notifications and to make referrals to other agencies if necessary. They will also look after any special needs that parties may have, e.g. interpreter services. Anything that is said to a Human Rights Officer or the Executive Director is confidential.

WHAT HAPPENS AFTER I FILE MY NOTIFICATION?

The Tribunal Executive Director will review the Notification to ensure that all or enough information has been provided such as:

- contact information for the Applicant and Respondent has been provided
- the document is signed
- the grounds of discrimination are indicated; and
- all details of the incident are provided from beginning to end.

A copy of the Notification is sent to the person(s) or organization(s) listed as the Respondent in the Notification. The Respondent has the right to reply to a Notification. The Respondent should complete a Reply to Notification form and return it to the Tribunal Office. The Respondent has 60 days to file a Reply. Upon receiving the Reply a copy is forwarded to the Applicant.

The Notification and Reply are reviewed by the Tribunal – **Part 4 Review** – to decide whether to continue with proceedings or dismiss the Notification using the criteria set out in Section 23 and 24 of the *Act*. The Tribunal will consider whether:

- the events occurred within the last 2 years:
- whether the situation should be dealt with under other legislation;
- whether the situation is very minor, not understandable, silly or made for improper reasons;
- whether complaint is related to one of the prohibited grounds;
- whether there is some evidence of discrimination and no irrefutable defense; and
- whether the applicant was offered a reasonable settlement.

The Tribunal will provide a written decision of the Part 4 Review to both the Applicant and Respondent. The decision will either be to continue with proceedings or to dismiss the Notification.

The Tribunal may then try to settle the Notification using Tribunal members, independent mediators, community elders or other organizations. Mediation is voluntary and the Applicant and Respondent are encouraged to enter into mediation to settle the matter. If the matter is settled and a settlement agreement is made, the Notification is finished. However, if either party fails to keep the promises listed in the settlement agreement, it may be filed with the Nunavut Court of Justice and enforced through the Court. If no settlement is reached, the Tribunal will hold a formal, public hearing at which both the Applicant and Respondent may give evidence under oath and call witnesses.

A Tribunal member who has had no contact with the Applicant or Respondent during any of the proceeding process will be assigned to hear the Notification. The hearing process involves the hearing of evidence by affidavit and in-person (under oath) through witnesses, much like what is done in a court of law. The parties may have legal counsel.

After hearing evidence and the arguments of the Applicant and Respondent, the Tribunal will decide whether the Applicant has been discriminated against, and, if so, what should be done to correct the situation.

A written decision is made documenting the evidence that was heard and how the law was applied. A final decision may include an Order for a party to compensate the other party, to stop the prohibited conduct, to undertake a system wide program, to apologize or take any other corrective action the Tribunal feels is just. Orders of the Tribunal are enforceable in the Nunavut Court of Justice.

Jessica Lott Thompson is a Crown Prosecutor in Iqaluit, Nunavut. Ms. Thompson first came to Nunavut in 2001 and moved to Iqaluit permanently in 2007. She has also worked for the Government of Nunavut Department of Justice, Maliiganik Tukisiiniakvik Legal Services and the International Criminal Tribunal for Rwanda in Arusha, Tanzania. She has a Masters degree in Peace and Conflict Studies. Jessica is

active in civic life and as a community volunteer.



HOW MANY INQUIRIES AND NOTIFICATIONS HAS THE TRIBUNAL RECEIVED IN THIS REPORTING PERIOD?

The Tribunal tracks both inquiries and notifications that come to the attention of the Staff. During the reporting period of April 01, 2012 to March 31st, 2013; 16 notifications and 88 inquiries were received. This represents an increase of 9 more in the number of notifications received over the previous fiscal year. The number of inquiries received also increased by 28 more than the previous year.

Table 1: Activity During Reportin	g Period						
	12-13	11-12	10-11	09-10	08-09	04-08	Total
Notifications Received	16	7	1	5	7	44	80
Inquiries Received	88	60	39	59	50	270	566
Settlement Proceedings	2	2	3	1	2	8	18
Decisions Issued	5	9	13	14	13	31	85
Pre-hearings	1	3	6	1	-	0	11
Hearings	-	2	-	-	-	-	2

Table 1 summarizes the activity of the Tribunal during the reporting period.

We continue to have great success with mediation. As of March 31, 2013 all mediations that commenced resulted in a settlement.

Table 2: C	ase Load S	Summary	
FY	Total	Open	%
12-13	80	11	14%
11-12	64	13	20%
10-11	57	11	19%
09-10	56	18	32%
08-09	51	24	47%
07-08	44	25	57%
06-07	34	27	79%
04-06	17	11	65%

The case load again has decreased by 6% during the fiscal. Though there was an increase in the number of notifications received, many files were closed as settlements were reached, hearings were conducted and Part 4 decisions to close or dismiss files were rendered.

The Tribunal met once face-to-face in Iqaluit during the year. Much time was allocated in each agenda to drafting pending Part 4 decisions. The Tribunal also used this opportunity to meet with stakeholders and to hold an open house to provide information to any interested persons on the *Act* and the work of the Tribunal.

Table 3: Notification Status as of Mar	ch 31, 20	013						
Filed in:	12-13	11-12	10-11	09-10	08-09	04-08	Total	%
Stage								
Application	2	4					6	9%
Request for Reply	9	2					11	17%
Part 4 Review	9	1					10	16%
Request to Withdraw	0	0					0	0
Mediation	1	0		1			2	3%
Inactive	2	0		2		7	11	17%
Dismissed	2	0	1	1	4	16	24	38%
Withdrawn					2	1	3	5%
Settled	1					16	17	27%
Prehearing	1			1	1	1	4	6%
Prehearing Decision Pending						1	1	2%
Hearing Order Pending						1	1	2%
Hearing Order Issued						1	1	2%
Total Active	22	7	0	2	1	3	13	20%
Total Closed	5	0	1	3	6	41	51	80%
Total Files	27	7	1	5	7	44	64	

Table 3 summarizes the status of all Notifications received since November 4, 2004. The number of decisions pending has remained almost the same as the previous report.

The average amount of time taken to issue a Part 4 decision is illustrated in Table 4. Notifications during this fiscal year had not been presented to the Tribunal for Part 4 decisions as of March 31, 2013.

Table 4 also illustrates the amount of time that a file is open and before the Tribunal. Duration is the amount of time that has past from the date the file is opened and the date that it is closed.

Once a Part 4 Decision is rendered the next greatest challenge is to schedule Mediation sessions. Often the scheduling spans (3) three time zones. However, despite this, feedback that has been obtained from the Parties indicates that the teleconference Mediation sessions have been very productive and satisfying. Using the teleconference mode has not impeded the sessions nor full participation. Again Parties indicated that the pre-Mediation conferences were very beneficial.

Table 4: Duration of	of Filing & Issuing D	ecisions (in Years)
FY	Filing	Decisions
12-13	0.6	n/a
11-12	0.7	n/a
10-11	1	0.4
09-10	1.6	0.5
08-09	1.9	0.9
04-08	2.5	1
All Active	2.2	0.5
All Closed	2.6	0.9
All Files	2.5	0.9

Table 5: Mediation							
Filed in	12-13	11-12	10-11	09-10	08-09	04-08	Total
Total Files	16	7	1	5	7	44	80
Potential Mediations	-	-	0	2	1	27	30
Mediation Attempts	-	-	-	2	1	24	27
Settlements	1	-	-	0	0	17	18
External Settlements	1	-	-	0	0	8	9
Advance to Hearing	-			2			2
Success Rate	0%	n/a	n/a	0%	0%	71%	61%

Table 5 presents the success rate of mediation in our process. During this reporting period, there was one successful mediation and one that was settled outside the Tribunal.

Ookalik Curley was born in and continues to live in Iqaluit, Nunavut. She has been with the Government of Nunavut for 10 years now and was an employee of the Municipality of Iqaluit for over 8 years. She is a graduate of Churchill Vocational Centre and received her Executive Certificate in Conflict Management from Stitt Feld Handy Group and the Faculty of Law, University of Windsor. She has been a member of various non-profit organizations in Iqaluit and is currently a member of Tukisigiarvik Society and Labour Standards Board.



WHERE ARE THE ALLEGED ACTS OF DISCRIMINATION OCCURRING?

The Notifications have been filed from across Nunavut. Breakdown by community is not provided to protect identity of both applicants and respondents. Often notifications are filed by individuals once they have left Nunavut or are in the process of moving out of Nunavut.

Table 6: Alleged Notif	ficatio	n Act (Occurr	ed Wh	ere								
	12-13 11-12		10	10-11		09-10		-09	Total		NU		
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	%
	16		7		1		5		51		71		
Baffin	10	63%	6	86%			5	100%	31	61%	48	68%	53%
Kivalliq	1	6%	1	14%					15	29%	16	23%	28%
Kitikmeot	5	31%	0		1	100%			4	8%	6	8%	18%
Outside Nunavut			0						1	2%	1	1%	
Total	16	100%	7	100%	1	100%	5	100%	51	100%	71	100%	

The majority of the inquirers and applicants have noted that they obtained information about the Tribunal from publications posted in their community office business.

Table 7: Alleged Inqui	ry Act	Occur	red WI	nere									
	12-	12-13 11-12		10	10-11		09-10		-09	Total		NU	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	%
Total Inquiries	88		60		39		59		258		466		
Baffin	36	41%	28	47%	12	31%	31	53%	17	31%	104	40%	53%
Kivalliq	24	27%	26	43%	16	41%	11	19%	19	35%	90	34%	28%
Kitikmeot	8	9%	1	2%	7	18%	5	8%	8	15%	28	11%	18%
Outside Nunavut	6	7%	2	3%	3	8%	3	5%	6	11%	19	7%	
Not Given	14	16%	3	5%	1	3%	9	15%	5	9%	22	8%	
Total	88	100%	60	100%	39	100%	59	100%	55	100%	263	100%	

The office has received inquires from across Canada.

OCCURRED WHILE

Again the majority of the alleged acts took place while seeking work or at work for both notifications and inquiries.

31% of the Notifications during this fiscal year were while seeking services and goods and 63% of the Notifications received were while working or seeking work.

Table 8: Notification Alle	eged A	ct Occ	urred \	While								
	12-	-13	11-	11-12		-11	09-10		04	-09	То	tal
Activity	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Working or Seeking work	10	63%	5	71%	1	100%	5	100%	38	75%	59	74%
Membership									5	10%	5	6%
Seeking Services & Goods	5	31%	1	14%					8	16%	14	18%
Tenancy	1	6%	1	14%							2	3%
Publications												
Filing												
Total	16	100%	7	100%	1	100%	5	100%	51	100%	80	100%

57% of inquiries were about discrimination while working or seeking work. Some examples of grounds not covered are employeremployee relations issues, conduct of the RCMP, conditions of territorial and federal incarceration institutions, and parental access to children. Disability ranked the highest in Inquiries but race ranked the highest in Notifications.

Table 9: Inquiry Occurred	While											
	12-	-13	11-12		10-11		09-10		04-09		То	tal
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Working or Seeking work	50	57%	40	67%	25	42%	35	59%	180	56%	330	58%
Seeking Membership									1	0%	1	0%
Seeking Goods, Services, etc	26	30%	5	8%	1	2%	2	3%	27	8%	61	11%
Tenancy	12	14%	3	5%					7	2%	22	4%
Publications									1	0%	1	0%
Filing a Complaint with NHRT									2	1%	2	0%
None of the Above			12	20%	13	22%	22	37%	102	32%	149	26%
Total Inquiries	88	100%	60	100%	39	66%	59	100%	320	100%	566	100%



WHAT TYPES OF DISCRIMINATION ARE BEING ALLEGED?

Sex was listed most frequently as a ground in the notifications that were filed in the 12-13 fiscal year. Overall race has been listed most frequently followed by disability and ethnic origin.

Contact is primarily made with the Tribunal office by phone. To a lesser extent email is used. No inquiries were made via Canada Post nor by fax.

	12-	-13	11-	12	10-	-11	09-	10	04-	-09	То	tal
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Total Notifications	16		7		1		5		51		71	
Age							1	8%	7	5%	10	7%
Ancestry					1	33%			9	7%	12	8%
Citizenship	1	6%					2	15%	1	1%	3	2%
Colour							2	15%	8	6%	11	8%
Creed									5	4%	5	4%
Disability	2	13%	4	50%					18	14%	24	17%
Ethnic Origin	2	13%			1	33%			19	15%	20	14%
Family Status	3	19%	1	13%					6	5%	8	6%
Harassment									1	1%	1	1%
Lawful Source of income	1	6%	2	25%					5	4%	10	7%
Pardoned Conviction					1	33%					1	1%
Place of Origin							3	23%	11	8%	16	11%
Pregnancy									1	1%	1	1%
Race			1	13%			3	23%	31	24%	36	25%
Religion	1	6%							1	1%	1	1%
Sex	4	25%							7	5%	7	5%
Sexual Orientation	1	6%							1	1%	2	1%
Harassment-s.7.6												
Harassment-s.15												
Not Covered	1	6%					2	15%			2	1%
Total	16	100	8	100%	3	100%	13	100%	131	100%	142	100%

Table 11: Grounds Lis	sted in	Inquiri	es									
	12-	-13	11-	-12	10-	-11	09	-10	04	-09	То	tal
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Total Inquiries	88		60		39		59		320		478	
Age	1	1%	3	4%	2	4%			8	2%	21	2%
Ancestry			2	3%	3	6%	2	3%	9	3%	25	3%
Citizenship	3	3%							3	1%	6	1%
Colour	5	6%			3	6%	2	3%	3	1%	11	1%
Creed					1	2%	1	2%	1	0%	4	0%
Disability	7	8%	3	4%	4	8%	6	9%	38	11%	89	10%
Ethnic Origin			5	7%	2	4%	3	5%	22	6%	54	6%
Family Status			4	6%					9	3%	22	2%
awful Source of income							1	2%	4	1%	9	1%
Marital Status												
Pardoned Conviction												
Place of Origin	4	5%					1	2%	5	1%	11	1%
Pregnancy									9	3%	18	2%
Race	9	10%	5	7%	5	10%	3	5%	16	4%	45	5%
Religion									6	2%	12	1%
Sex	13	15%	4	6%	3	6%			25	7%	57	6%
Sexual Orientation	3	3%	1	1%			1	2%	1	0%	4	0%
Harassment-s.7.6					1	2%	2	3%	3	1%	9	1%
Harassment-s.15									3	1%	6	1%
Not Covered			29	43%	18	37%	34	53%	112	31%	305	34%
Not Given	43	49%	11	16%	7	14%	8	13%	80	22%	186	21%
Total**	88	100%	67	100%	49	100%	64	100%	357	100%	894	100%

OTHER OBSERVATIONS

Hearings are to adhere to the Public Inquiries Act. The Tribunal has not held a hearing during this fiscal year. All matters before the Tribunal are confidential unless a hearing is scheduled. The hearing proceedings are public and the decisions rendered become a public record.

Staff have noted that the lack of face-toface interaction with parties and the general public has been a challenge. Unless a notification is filed from Coral Harbour, no faceto-face contact will be made with the parties until the matter gets to a hearing. In addition business affairs and administration among Members, legal counsel and staff are mostly completed by teleconference. The lack of face-to-face interaction with clients and the Tribunal is an added challenge. Great attention has been placed on keeping staff and Members engaged. Regardless of where the Tribunal office could have been located, this issue would still prevail, given the small population of each of the Nunavut communities. Aside from Iqaluit, less than 10% of Nunavut's population would have direct access to the Tribunal's services. This aspect begs the question: "Where is the human element in human rights?"

Currently, the mandate of the Tribunal does not include public education nor should it. Public education and outreach is the responsibility of the Nunavut Legal Services Board (s. 49). Education is the backbone of any human rights code.

Nunavut Legal Services Board currently has a full-time poverty lawyer on staff who deals with legal matters outside criminal and family law. The poverty legal counsel has assisted many individuals in filing Notifications.

Several applicants have related to the Staff that they are unable to secure legal counsel that have the capacity to deal with human rights issues. Many legal counsels are not taking any new clients on.

OTHER ACTIVITIES

Tribunal Staff participated in the 2012 Canadian Council of Administrative Tribunals. Also, they participated in the Canadian Association of Statutory Human Rights Agencies. These conferences provided staff an opportunity to network with colleagues from across Canada.

Staff have been able to participate in GN sponsored professional development activities during this reporting period.

Another shot of the open house session in December 2012



Financials

NUNAVUT HUMAN RIGHTS TRIBUNAL

NOTES TO THE STATEMENT OF OPERATIONS

FOR THE YEAR ENDED MARCH 31, 2013

1. NATURE OF THE ORGANIZATION

The Nunavut Human Rights Tribunal operates under the *Human Rights Act* of Nunavut. The purpose of the Tribunal is to adjudicate over human rights issues arising in Nunavut. The Tribunal is a public agency and is exempt from income tax. The Tribunal's continued existence is dependent upon the continuing support from the Government of Nunavut.

2. SIGNIFICANT ACCOUNTING POLICIES

The accounting policies followed by the Tribunal are in accordance with the Financial Administration Manual of the Government of Nunavut and include the following significant accounting policies:

(a) Use of Estimates

The preparation of financial statements requires the Tribunal to make estimates and assumptions that affect the reported amounts of revenue and expenses during the year. Actual results could differ from those estimates.

(b) Revenue Recognition

Restricted contributions related to general operations are recognized as revenue in the year in which the related expenses are incurred.

Unrestricted contributions are recognized in the year received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured.

(c) Accrual Basis

The statement of operations has been prepared on the accrual basis of accounting.

Government of Nunavut Fund Balance					
	<u>2013</u>	<u>2012</u>			
Opening Balance	\$ 2,521,999	\$ 2,550,811			
Revenues	(678,752)	(602,191)			
Contributions withheld	678,752	602,191			
Changes in:					
GST	3,011	(20,270)			
Accounts receivable	0	(22)			
Accounts payable and accrued liabilities	(4,795)	(8,520)			
Closing Balance	\$ 2,520,215	\$ 2,521,999			

Amounts due to the Government of Nunavut are non-interest bearing, unsecured and have no specific terms of repayment.

Nunavut Human Rights Tribunal Statement of Operations For the Year Ended March 31, 2013

For the Year Ended March 31, 2013				
	Budget 2013 (Unaudited)	Actual 2013	Actual 2012	
Revenues				
Government of Nunavut	\$ 804,000	\$ 678,752	\$ 602,191	
Expenses				
Advertising and publications	15,000	40,043	23,349	
Conferences and catering	0	2,830	4,826	
Equipment purchases	0	12,808	8,419	
Fees, memberships and licenses	0	23,015	37,249	
Freight and courier fees	0	4,756	3,743	
Honorarium	19,000	19,803	27,906	
Interest and bank charges	0	131	0	
Legal counsel fees	45,000	51,324	65,203	
Office	20,000	16,297	15,252	
Other	20,000	0	0	
Salaries and benefits	525,000	449,464	349,506	
Training	0	775	0	
Translation services	0	1,580	2,167	
Travel, accommodations, and incidentals	160,000	55,926	64,571	
	\$ 804,000	\$ 678,752	\$ 602,191	
Excess Revenues (Expenses)	\$ 0	\$ 0	\$ 0	

MacKay Landau

Chartered Accountants

P.O. Box 20 Iqaluit, Nunavut XOA 0H0 Telephone (867) 979-6603 Fax (867) 979-6493 www.mackaylandau.ca



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INDEPENDENT AUDITORS' REPORT

To the Minister of Justice, Government of Nunavut

We have audited the accompanying statement of operations of the Nunavut Human Rights Tribunal relating to the revenues and expenses connected with operating the Tribunal in accordance with the Human Rights Act of Nunavut for the year ended March 31, 2013, and a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Statement of Operations

Management is responsible for the preparation and fair presentation of this statement of operations in accordance with the basis of accounting disclosed in Note 2 to the statement of operations, and for such internal control as management determines is necessary to enable the preparation of the statement of operations that is free of material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on the statement of operations in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the statement of operations is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the statement of operations. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the statement of operations, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Tribunal's preparation and fair presentation of the statement of operations in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Tribunal's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluation of the overall presentation of the statement of operations.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the statement of operations of the Nunavut Human Rights Tribunal presents fairly, in all material respects the revenues and expenses connected with operating the Tribunal in accordance with the Human Rights Act of Nunavut for the year ended March 31, 2013 in accordance with the basis of accounting disclosed in Note 2 to the statement of operations.

Report on Other Legal and Regulatory Requirements

We further report, in accordance with the Financial Administration Act, in our opinion, proper books of account have been kept by the Nunavut Human Rights Tribunal, the statement of operations is in agreement therewith and the transactions that have come under our notice have, in all significant respects, been within the statutory powers of the Nunavut Human Rights Tribunal.

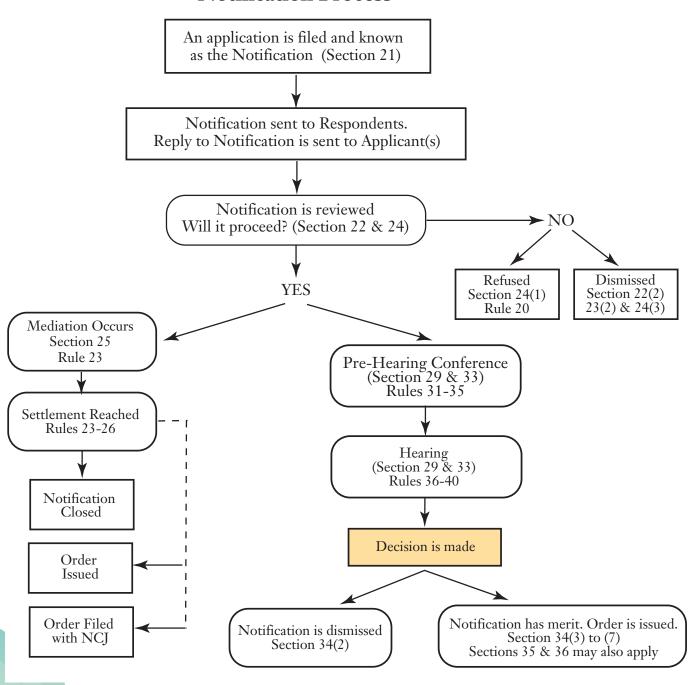
CHARTERED ACCOUNTANTS

Mackay Landau

Iqaluit, Nunavut August 8, 2013

Appendix 1: Notification Process

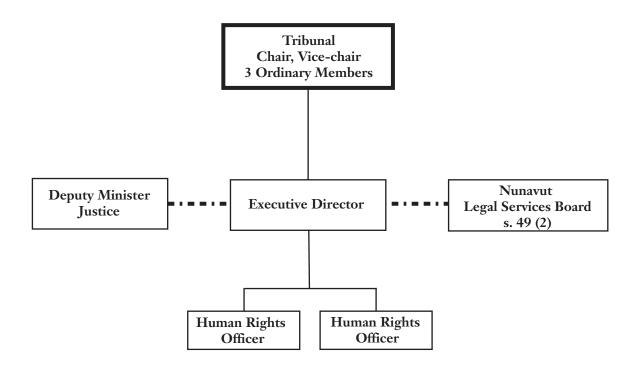
Nunavut Human Rights Act Notification Process



Notes:

- If a settlement is not fulfilled, an order may be issued by the Tribunal (Section 26).
- Any Party to the Notification can appeal to the Nunavut Court of Justice within 30 days after the service of a Decision or Order of the Tribunal (Section 38).
- Special Remedies under Part 6 can be applied.

Appendix 2: Nunavut Human Rights Tribunal Organizational Chart



Note: - - - denotes indirect reporting relationship

Appendix 3: Rules of Procedure

RULES OF PROCEDURE OF THE NUNAVUT HUMAN RIGHTS TRIBUNAL

Purpose of the Rules

- The purpose of these Rules is to assist Applicants and Respondents in obtaining just, fair and timely decisions and orders from the Tribunal.
- These Rules must be followed during the course of proceedings before the Tribunal unless the Tribunal orders or directs otherwise.
- If a Party fails to follow these Rules, the Tribunal may make any order or decision it considers appropriate in the circumstances including an order for the payment of costs.
- 4. Where these Rules are in conflict with the *Nunavut Human Rights Act* (the "*Act*") or the *Regulations*, the *Act* or the *Regulations*, as the case may be, will prevail.

Definitions

- 5. For the purpose of these Rules:
 - (a) "Accommodation" refers to the adapting of facilities, services and procedures to meet the needs of individuals and groups of individuals.
 - (b) "Applicant" means any person (s) who completes a Notification that is received by the Tribunal.
 - (c) "Human Rights Officer" means any employee of the Tribunal.
 - (d) "Mediation" includes any problem solving process other than a hearing, including discussions and negotiations, between an Applicant and Respondent that the Tribunal deems acceptable.
 - (e) "Notice" means mailing by registered mail to the last known address of the Party unless personal service is affected by a Party or the Tribunal.
 - (f) "Notification" means a written record made by or on behalf of an Applicant under s. 21 of the *Act*.
 - (g) "Party" means an Applicant or a Respondent or any other person described in s. 28 of the Act.

- (h) "Record" means documents that the Parties to a hearing agree to present to the Tribunal prior to a Hearing.
- (i) "Reply" or "Reply to a Notification" means a written record in response to a Notification that is received by the Tribunal.
- (j) "Respondent" means any person(s) named in a Notification who is alleged to have contravened the Act.
- (k) "Tribunal" means one or more members of the Human Rights Tribunal appointed under s. 16 of the Act.

Notifications and Replies

- An Applicant may complete a Notification and a Respondent may complete a
 Reply, personally or with the assistance
 of another person, including a Human
 Rights Officer, in writing or orally.
- Where an Applicant or Respondent is given assistance under Rule 6, the Notification or Reply must contain the following information:
 - (a) a signed and witnessed consent of the Applicant or Respondent; and,
 - (b) the name, address, telephone number and such other contact information as the Tribunal may require of the person giving assistance.
- 8. The English language, the French language, Inuktitut language or Inuinnaqtun language may be used to complete a Notification or a Reply and may be used in any other correspondence or communications with the Tribunal.
- 9.1 A Notification must be filed with the Tribunal within two (2) years of the last alleged contravention of the *Act*.
- 9.2 If a Notification received by the Tribunal contains allegations which exceed the 2 year limitation period contained in s. 23 of the Act, the Tribunal will draw the Respondent's attention to such allegations and, if the Respondent does not consent to the filing of the Notification, the Tribunal will fix a date for the hearing of the Respondent's application to dismiss the Notification, upon Notice to both parties.

- 10. The Tribunal may effect service of a Notification on the Respondents personally or by registered mail. If registered mail is used, the effective date of service will be the date of item accepted at Canada Post appearing on Canada Post website.
- 11. A Reply must be filed with the Tribunal within sixty (60) days of service of a Notification upon a Respondent.
- 12. A Human Rights Officer may require any Party to fully complete or clarify the contents of a Notification or Reply before delivering it to the Tribunal.
- 13. The Tribunal will acknowledge in writing the receipt of Notifications and Replies and will provide Respondents with a copy of an Applicant's completed Notification and Applicants with a copy of a Respondent's completed Reply.
- 14.1 Applicants and Respondents are required to advise the Tribunal of any change in contact information.
- 14.2 If an Applicant or Respondent fails to respond to communications from the Tribunal within a reasonable period of time, the Tribunal may give Notice of any further proceedings at the last known address of the Party.
- 15. If an Applicant or a Respondent fails to respond to any Notice given by the Tribunal which requires a Party to follow a procedural direction within a fixed period of time, the Tribunal may:
 - (a) in the case of an Applicant, dismiss the complaint in accordance with s. 24(3)(a) of the *Act*; or,
 - (b) in the case of a Respondent, fix a date for hearing without further notice to the Respondent.
- 16. The Tribunal may allow an Applicant or a Respondent to amend a Notification or Reply, or extend or abridge any period of time fixed under these Rules, by mutual consent or upon application to the Tribunal.
- 17. The contents of filed Notifications and Replies will not be disclosed to the public by the Tribunal before a hearing is directed under s. 27 (1) of the *Act*.

Special Remedies

18. An Applicant shall give notice to the Tribunal of any application to a Judge made under Sections 39 and 40 of the *Act* and shall file with the Tribunal a copy of any judgment, reasons for judgment or Order resulting from such application.

Decisions of the Tribunal

 The Tribunal will file and serve upon the Parties to a Notification written reasons for all decision made under Part 4 or Part 5 of the Act.

Settlement Proceedings

- The Tribunal may attempt to effect a settlement of the allegations contained in a Notification by using whatever resources and means, including mediation, it deems acceptable.
- 21. The Parties to a complaint may seek the assistance of such persons to help them effect a settlement as they deem necessary or advisable subject always to the discretion of the Tribunal to exclude persons whose presence during settlement proceedings are neither necessary nor appropriate.
- 22. Parties (and any other persons who participate in settlement proceedings) agree to participate in settlement proceedings relating to allegations contained in a Notification are deemed to have agreed as follows:
 - (a) that the proceedings are private and confidential as between the Parties and the other participants and may not be disclosed to any person who is not a Party to the settlement proceedings nor be used in any other proceedings of any kind arising from a Notification;
 - (b) that they shall make full and complete disclosure of all relevant information, documents and materials, each to the other, that may reasonably be expected to be important to achieving a mutually satisfactory outcome of the settlement proceedings;
 - (c) that an agreement resulting from settlement proceedings initiated by the Tribunal shall be reviewed by the Tribunal;

- (d) that the Tribunal may require the Parties to consent to an order setting out the terms and conditions of settlement.
- 23. An order resulting from settlement proceedings may be filed and enforced in the same manner as an order resulting from a hearing.
- 24. Nothing in this section is intended to prevent Applicants and Respondents from entering into settlement discussions on their own and making agreements in relation to a Notification. Any agreement so made is subject to Rules 22 (c) and (d) and 23 herein.
- 25. Where a settlement agreement is made between Parties to a Notification, the Applicant may request in writing that further proceedings before the Tribunal be discontinued subject to the review conducted by the Tribunal under Rule 24.
- 26. The Tribunal may reject a request to discontinue proceedings in relation to the settlement of a Notification where, in the view of the Tribunal:
 - (a) the settlement agreement does not dispose of all of the allegations contained in the Notification;
 - (b) there are Parties to the Notification who have not settled;
 - (c) the settlement agreement does not address systemic or public interest issues arising from the allegations;
 - (d) the settlement agreement is unconscionable.
- 27. An Applicant may withdraw all or part of a Notification using a form provided by the Tribunal, at any time prior to entering into a settlement agreement with a Respondent.

Pre-hearings

- 28. The Tribunal may require the Parties to attend a pre-hearing conference for the purpose of facilitating the just, fair and timely resolution of the Notification.
- 29. Without limiting the generality of Rule 28, the Tribunal may use a pre-hearing conference to:
 - (a) discuss issues relating to the Notification and Reply and the possibility of simplifying or settling all or part of such issues;
 - (b) discuss the content of the Record, if any, that is to be given to the Tribunal before hearing;

- (c) determine the procedures to be used before and during the hearing, including (but not limited to) the disclosure of documents and witness summaries, the form and manner of giving notices to the Parties and requiring the attendance of witnesses, the need for and type of recording of evidence, any preliminary applications and the date, time and location of the hearing;
- (d) determine whether any of the Parties require accommodation.
- The Tribunal may hold pre-hearing conferences via telephone, teleconference, video-conference or in such other manner as the Tribunal may direct.
- 31. If a Party fails to attend a pre-hearing conference after having received Notice of a Pre-hearing Conference, the Tribunal may proceed to hold the Conference and make decisions or orders in relation to the hearing, in the absence of the non-attending Party.
- 32. A pre-hearing conference or a hearing may be adjourned by the Tribunal on its own motion or upon application of a Party.
- 33. Unless the Tribunal decides not to deal with a Notification for any reason, the first pre-hearing conference shall take place within **ninety (90) days** of the receipt of a Respondent's Reply.

Preliminary Applications

- 34. Applications to the Tribunal before a hearing shall be made in the following manner:
 - (a) the Applicant shall prepare a Preliminary Application form and deliver it by telecopier or such other agreed upon means to the Executive Director;
 - (b) the Executive Director shall serve a copy of the Preliminary Application on the Parties and make arrangements for the preliminary application to be heard and notify the Parties accordingly.

Hearings

- 35.1 Hearings shall be oral unless otherwise directed by the Tribunal and may take place at such places, at such times and in such manner, including via telephone, teleconference or videoconference, as the Tribunal may order or direct, on Notice to the Parties.
- 35.2 The Tribunal may post public notice of hearings in such manner as it deems appropriate.
- 36. Where a Party fails to attend a hearing for which Notice was given, the Tribunal may proceed with the hearing in the absence of the Party and make decisions and orders based on the evidence adduced at the hearing.
- 37. Hearings may be attended by the public unless the Tribunal, on its own initiative, or upon application by a Party, decides that members of the public are to be excluded for all or part of a hearing.
- 38. Hearings will not be recorded unless the Tribunal so directs or unless a Party makes acceptable arrangements at its own cost for a recording and transcription of the proceedings and provides the Tribunal and the other Parties to the hearing with a copy thereof.
- 39. The Tribunal at or before the hearing may decide how the hearing will be conducted and, without limiting the generality of the foregoing, may require the Parties to file and exchange written briefs and legal authorities prior to the hearing, summon any person as a witness, require any person to produce documents, records or things and administer oaths and affirmations.

- 40. The Tribunal may give such directions and orders to the Parties and to members of the public who are in attendance at hearings as it deems necessary to facilitate the orderly conduct of proceedings.
- 41. Unless the Tribunal decides not to deal with a Notification for any reason, a Hearing shall take place within **one hundred and twenty (120) days** of the first pre-hearing conference.

Decisions and Orders of the Tribunal

- 42. A decision or order of the Tribunal is effective the date on which it is made unless otherwise specified by the Tribunal.
- 43. The Tribunal may issue decisions and orders signed in counterparts by the Members of the Tribunal.
- 44. A Human Rights Officer or the Executive Director of the Tribunal may, under their signatures, certify that copies of original documents issued by the Tribunal are true copies and such copies may be filed and used in proceedings before the Tribunal as if they were the original documents.
- 45. Technical or typographical errors in a written decision or order of the Tribunal may be amended by the Tribunal on its own motion or upon application of a Party.

Service of Documents

- 46. Unless specifically provided otherwise in these Rules or as agreed to between the Parties, any notice required to be given or any document required to be served by the Tribunal or a Party may be served personally, by registered mail, by Email or by telecopier.
- 47. Notwithstanding Rule 46, on the direction of the Tribunal a Human Rights
 Officer or the Executive Director may, to expedite proceedings, give oral notice of proceedings to a Party via telephone.
- 48. A Party who is required by the Tribunal to give proof of service must do so under oath.

Inuit Culture and Values

49. Where applicable, these Rules shall be interpreted in a manner that recognizes and makes special provision for Inuit culture and values that underlie the Inuit way of life.

Appendix 4:

Various publications are available upon request. All publications are available in Inuktitut, English, French and Inuinnaqtun.

Nunavut Human Rights Act Nunavut Human Rights General Information The Application Process Rules of Procedure

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